



Centre of  
Excellence for  
**Information  
Sharing**

[informationsharing.org.uk](http://informationsharing.org.uk)



@infoShareCoE

**LinkedIn**



# **INFORMATION SHARING SOLUTIONS:** Innovation to address the culture and practice of sharing information

**Emma Hart and Jovian Smalley,  
Engagement Managers**



# Who we are

- Independently positioned between Central Government and Local Government.
- Actively working with local places to identify their information sharing issues.

***Our 'End Goal' is to improve service delivery and outcomes for people as a direct result of improved information sharing between partner agencies.***



Department  
of Health



Department  
for Work &  
Pensions



Department  
for Education



Department  
for Business  
Innovation & Skills



Department for  
Communities and  
Local Government

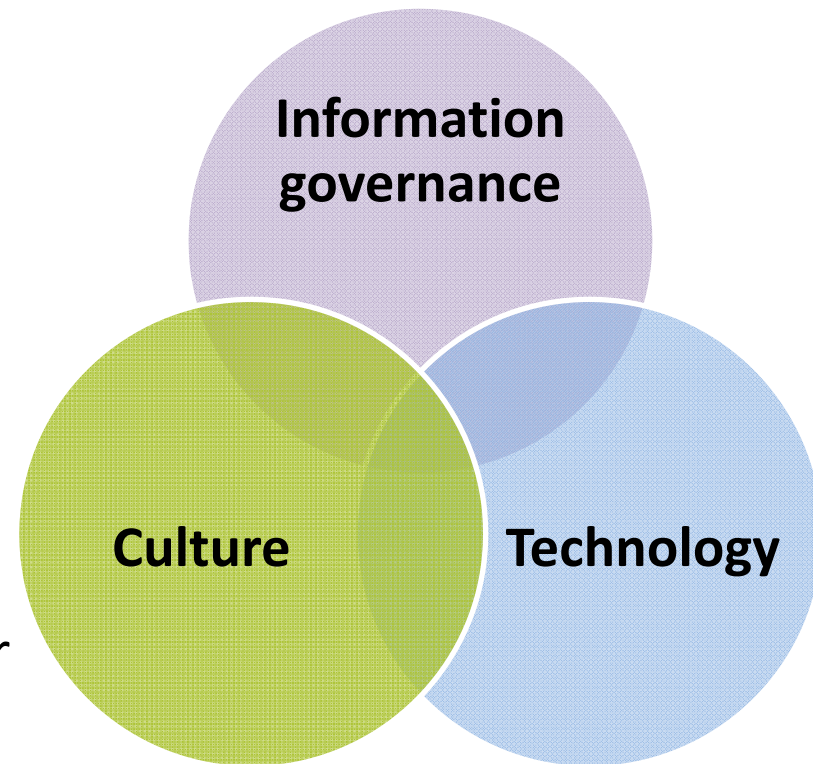


Home Office

# What we do

We work across a wide range of policy areas:

- Mental Health and Policing
- Multi Agency Safeguarding
- Health and Social Care Integration
- Troubled Families
- Getting People into Work
- Better Regulation for a Stronger Economy



# Our themes





# What should I expect from today's session?



- ✗ 'A one size fits all' Information Sharing Agreement
- ✗ 'The answers'
- ✓ The opportunity to discuss common information sharing challenges with peers
- ✓ Sharing learning and problem solving



# Our work

## ‘Information Sharing to Protect Vulnerable Children and Adults’

- ✓ Review of Serious Case Reviews
- ✓ Practitioner and Senior Manager Interviews
- ✓ Questionnaire
- ✓ 5 Regional Roadshows
  
- ✓ Final Report and Recommendations (for local places and Central Gov)
- ✓ Round table Event



Department  
for Education



Centre of  
Excellence for  
**Information  
Sharing**



# Information sharing to protect vulnerable children and families



Our findings identified that there are three overarching factors crucial to the successful sharing of information by early help and safeguarding partnerships;

- 1. Understanding Vulnerability and Risk**
- 2. Providing Strategic Leadership and Communication**
- 3. Developing Professional Capability**



Department  
for Education







# Information sharing to protect vulnerable children and families



## Recommendations

1. Central Government departments to work together with other nationally based agencies and VCS organisations to develop a cross government understanding of the context of information sharing about vulnerable children and families
2. Local safeguarding partnerships to develop a strong and coherent approach to making decisions about the balance of risk when sharing information
3. Leaders in Central Government, national sector organisations and local places to work in partnership to champion information sharing across partnerships
4. Central Government departments and safeguarding partnership leaders to support improved communication and coherent messages about good information sharing practice at both the national and local level
5. Central Government departments to support local safeguarding and early help partnerships to develop their partners' information sharing capability



Department  
for Education





# Sharing good information sharing practice



- **Bristol City Council** – Think Family database / predicative analytics model
- **Cheshire West & Chester Council** – Integrated front door / TAF assessment
- **Staffordshire County Council** – Building Resilient and Communities Families – identification / commissioning for mental health health





## Over to you ...

*What good practice are you currently undertaking around information sharing locally?*

*Discuss on tables and record on the sheets provided.*



# What you've already told us ...

## Information sharing barriers experienced by places



# What we'd like to look at now...

Cultural / organisational barriers to be explored in this session



# What you've already told us ...

## Information sharing barriers overcome by places



# What we'd like to look at now...

Cultural / organisational barriers overcome to be explored in this session





# Current issues preventing effective information sharing

- Based on what you told us and what we'd like to look at now, what are the burning issues that prevent you from sharing information effectively?
- Discuss issues under each theme on tables and record innovative solutions
- Feedback to Group





# Next steps and pledges

*What is your information sharing pledge?*

*Please complete forms attached and tick box if you are happy to be contacted.*

The image shows two overlapping forms. The top form is titled "Centre of Excellence for Information Sharing" and contains fields for Name, Organisation, Telephone, Email, and Twitter. It also includes a small text box and logos for the Centre of Excellence for Information Sharing and the Department for Education. The bottom form is titled "My information sharing pledge is..." and features a large empty rectangular box for writing a pledge. It also includes the same logos as the top form.



# Any further thoughts?

*On behalf of CoE and EIF, thank you for your participation!*

[Emma.hart@informationsharing.org.uk](mailto:Emma.hart@informationsharing.org.uk)

[Jovian.smalley@informationsharing.org.uk](mailto:Jovian.smalley@informationsharing.org.uk)